

Connect2 Wiltshire Hopper Survey Autumn 2015

Future service consultation on proposed changes to the operation of the Wiltshire Hopper bus service to the RUH in Bath

Survey for organisations

About your organisation

1. What is the name of the organisation you are responding on behalf of?

2. What is the basic nature of your organisation and which particular groups of people does it seek to engage?

3. What are your contact details if we need to contact you?

Name

Position

Phone number

Email address

What is being proposed

The Council is consulting on two scenarios.

Scenario 1 which is a change to the service to reduce the subsidy required and involves reducing the frequency of journeys as well as increasing fares

Scenario 2 involves a complete withdraw of the service

4. **Would the proposed reduction in service frequency be acceptable if it helped secure the future of the service?**

☐ Yes

☐ No

If not , why not?

5. **Would the proposed increase in fares be acceptable if it helped secure the future of the service?**

☐ Yes

☐ No

If not, why not?

6. **What impact would the change of frequency and or increase in fares or the withdrawal of the service have on the people you represent?**

	Very small impact	Small impact	Neither small nor large impact	Big impact	Very big impact	Don't know
Change of frequency of service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Increase in fares	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Withdrawal of the service entirely	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

7. **If you said that there would be a very big impact can you say how?**

8. Would any of the changes proposed have an effect on your own organisation, for example your ability to provide a service or meet your objectives?

- ☐ Yes it would have a big effect
- ☐ Yes it would have an effect but difficult to say how much
- ☐ No it wouldn't really have that much of an effect on what we do
- ☐ No it wouldn't really have an effect on us at all

9. If you said it would have a big effect can you say how?

Ideas and solutions

Although the Hopper service is popular, it is also very expensive to provide and costs around £150,000 a year to support. This is equivalent to a subsidy of over £10 for every passenger carried.

10. Do you have any other ideas or potential solutions that you would like to see explored to allow the service to continue?



**Thank you for taking part in this survey. If you need any further information about
the survey you can contact Ian White
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**Results will be treated in confidence and will not be open to the public or third
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